

SECTION 2

PERFORMANCE AGAINST OBJECTIVES 2016-2017



= DELAYED



= ACHIEVED



= EXCEEDED

STRATEGIC PRIORITY: INNOVATION

Outcome	Plan	Measure	Result	Status
Canada's standardization network is committed to helping Canadian innovators lead the development of international standards, effectively shaping key global marketplace rules to Canada's benefit.	Implement Canadian Innovation Standards Plan	Two innovative industry sector proposals advanced internationally	Three pilot project proposals advanced internationally	
		2% increase in industry sector participants representing Canada on international standards committees	3.9% increase in participants representing Canada on international standards committees	

STRATEGIC PRIORITY: VALUE TO CANADA

Outcome	Plan	Measure	Result	Status
Modernized standardization governance in Canada, where standardization solutions are implemented that directly benefit the economic and social well-being of Canadians.	Align standardization principles across Canadian jurisdictions	Standards aligned in one provincial/territorial sector	Sectors to be defined under the <i>Canadian Free Trade Agreement</i> (CFTA)	
		Other recognized documents (ORDs) integrated into the standardization governance structure	Memorandums of Understanding signed with the Canadian Advisory Council on Electrical Safety (CACES), the Interprovincial Gas Advisory Council (IGAC), and the Canadian Regulatory Council on Plumbing (CRCP) bodies to integrate the development of ORDs into the standardization governance structure. SCC provides secretariat services to all three Councils	

STRATEGIC PRIORITY: VALUE TO CANADA

Outcome	Plan	Measure	Result	Status
Modernized standardization governance in Canada, where standardization solutions are implemented that directly benefit the economic and social well-being of Canadians.	Deliver standardization solutions for national priorities	Inventories of standards referenced in regulations provided for 3 additional provinces/territories	Inventories were completed for all provinces and territories where approval to proceed had been given	
		Phase 3 of research project in support of CFTA completed	Timelines revised. Working with ISED on sector identification under the CFTA	
		Program to deliver standards on climate information and weather data	Program in place	
		Program to update existing infrastructure standards	Program developed to insert climate considerations into existing infrastructure standards	
		Published standard to support northern infrastructure	CAN/BNQ 2501-500 Geotechnical Site Investigations for Building Foundations in Permafrost Zones published in February 2017	
Cultivate high performance teams		Less than 10% voluntary staff attrition	8.6% voluntary staff attrition	
		1.5% of base salary invested in staff training and development	1.5% of base salary invested in staff training and development	
Build a healthy and respectful workplace with an emphasis on mental health		Employee awareness sessions conducted by SCC's Employee Assistance Program (EAP) provider	11 sessions completed	
		Training sessions offered providing strategies for dealing with stress	2 all-staff sessions completed on November 6, 2016, and February 2, 2017	
		Mental health ambassador employee groups created	Mental health ambassador employee groups created and are developing plans	
		Values and Ethics Orientation Module completed by all staff	100% staff completion rate	

STRATEGIC PRIORITY: VALUE TO CANADA

Outcome	Plan	Measure	Result	Status
Modernized standardization governance in Canada, where standardization solutions are implemented that directly benefit the economic and social well-being of Canadians.	Modernize business processes and tools	IM/IT upgrade 100% complete	IM/IT upgrades delayed due to product delivery issues	
		Conduct Internal audits—findings resolved within 6 months	Audits completed—findings resolved within 6 months	
	Maintain value-added Accreditation Services	Accreditation Services cost recovery greater than 95% of target	Accreditation Services cost recovery at 100% of target	
		Successful peer evaluation: Inter-American Accreditation Cooperation (IAAC)/ Asia Pacific Laboratory Accreditation Cooperation (APLAC) recognition on laboratory accreditation program (LAP)	Peer evaluation completed—two minor findings, both resolved	

STRATEGIC PRIORITY: INTERNATIONAL LEADER

Outcome	Plan	Measure	Result	Status
Canada is strategically positioned to lead globally to create opportunities for Canadian business.	Represent Canada effectively at ISO and IEC	Canadian leadership and participation in international standardization activities	Canada's voting submission rate on ISO and IEC technical committees is 99.6% SCC's CEO elected to the position of President of ISO (2018-2020)	
		Align standardization solutions with key trading partner	One proposal to align standards Proposal initiated with Mexico's <i>Dirección General de Normas</i> Information exchange continues	
	Align standardization solutions with the United States (U.S.)	Two joint Canada-U.S. standards developed	Five joint Canada-U.S. standards approved as National Standards of Canada 36 Notices of Intent for the development of joint Canada-U.S. national standards	
		One joint conformity assessment program developed	Working with BC Association for Crane Safety (BCACS), the Canadian Hoisting and Rigging Safety Council (CHRSC) and the National Occupational Council of Canada (Natoc) to align qualifications for U.S. and Canadian crane operators Memorandum of Understanding signed with Verified Carbon Standard to co-develop accreditation sub-program on Environmental Technology Verification Accreditation body license agreement signed between Safe Quality Food (SQF) and SCC to offer the SQF program within ISO/IEC 17065 accreditation New accreditation sub-program to Model Code SPE-3000 offered	